

# community resources for **FAMILY SAFETY**

## **BIVONA CHILD ADVOCACY CENTER**

1 Mt. Hope Avenue, Rochester, NY 14620  
585-935-7800

- › Phone consultation related to child safety
- › Investigation of child abuse concerns
- › Mental health services for children who have experienced trauma

 @BivonaCAC

**BIVONACAC.ORG**



## **NATIONAL DOMESTIC VIOLENCE HOTLINE**

Hotline: 1-800-799-7233  
TTY: 1-800-787-3224

**THEHOTLINE.ORG**

## **NEW YORK STATE CHILD ABUSE HOTLINE**

Statewide Toll Free Telephone Number:  
1-800-342-3720  
TDD/TTY: 1-800-638-5163  
Video Relay System provider  
call 1-800-342-3720

## **RESTORE SEXUAL ASSAULT SERVICES**

24 hour hotline: 585-546-2777

- › Crisis intervention for sexual assault survivors and their loved ones
- › Short-term counseling
- › Support/advocacy through medical evidence collection process
- › Support/advocacy through legal and court process
- › Information & Referral
- › Community & Professional education programs

 @RestoreSAS

**RESTORESAS.ORG**



## **RESOLVE ROCHESTER**

PO Box 21, Fairport, NY 14450  
(confidential, safe location)  
585-425-1580

- › One-on-one virtual therapy for domestic violence survivors
- › Phone therapy for domestic violence survivors
- › Financial counseling for domestic violence survivors

 @Resolveroc/@Resolveroch

**RESOLVE-ROC.ORG**



## **LIFESPAN OF GREATER ROCHESTER**

585-244-8400

- › Lifespan assists older adults (60+)
- › Investigation and intervention services in cases and suspected cases of elder abuse and mistreatment in ten Finger Lakes counties in upstate New York.

 @Lifespan\_Roc

**LIFESPANROCHESTER.ORG**



## **WILLOW DOMESTIC VIOLENCE CENTER**

24-Hour Hotline: (585) 222-SAFE (7233)  
24-Hour Text Line: (585) 348-SAFE (7233)

- › Emergency Shelter
- › Safety Planning
- › Phone Counseling and Support
- › Remote Court Advocacy
- › All services are free and confidential

 @WillowCenterRoc

**WILLOWCENTERNY.ORG**



## **IGNITE**

585-286-2713 | email: deafignite@gmail.com  
We support the needs of Deaf, DeafBlind, and hard of hearing survivors of domestic and/or sexual violence.

- › Advocacy Services
- › Crisis Intervention
- › Medical and Hospital Advocacy
- › Legal Advocacy
- › Accompaniment: Go with you to the hospital, court, making police contacts, finding shelter

 @Deafignite

**DEAFIGNITE.ORG**



## **UNIVERSITY OF ROCHESTER MEDICAL CENTER GOLISANO CHILDREN'S HOSPITAL FAMILY RESOURCE CENTER**

- › Help with immediate needs
- › Parenting support

 @Urmed\_gch/@GolisanoChildrensHospital

**GOLISANO.URMC.EDU/COVID**

